

ENERGYMID  
Electronic Energy Meters  
Direct conn. EM2281/EM2289  
Transformer conn. EM2381/2387/2389

3-349-868-03  
6/10.20



Repair and Replacement Parts Service  
Recalibration

Recalibration can be conducted at any time by our federally approved test laboratory (EBY-8).

GMC-I Service GmbH  
Service Center  
Beuthener Straße 41  
90471 Nürnberg, Germany  
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This address is only valid in Germany. Please contact our representatives or subsidiaries for service in other countries.

Industrial Product Support  
If required please contact:

Gossen Metrawatt GmbH  
Industrial Product Support Hotline  
Phone +49-911-8602-500  
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e-mail support.industrie@gossenmetrawatt.com

- 1 Scope of Delivery
- 1 Energy meter
  - 2 Operating instructions (German and English)
  - 1 Calibration certificate (with feature P9 only)

Operating instructions including safety precautions can be found in each respective language at [www.gossenmetrawatt.com/english/produkte/em2281-em2389.htm](http://www.gossenmetrawatt.com/english/produkte/em2281-em2389.htm)  
> *Operating Instructions* >> *GB* >> *F* >> *I*

- 2 Safety Precautions – Symbols
- Check the specified nominal voltage on the serial plate before placing the instrument into service.
  - Observe maximum pulse output voltage.
  - When wiring the instrument, make sure the connector cables are not damaged, and that they are voltage-free.
  - If it can be assumed that safe operation is no longer possible, the instrument must be immediately removed from service (disconnect input voltage!). Safe operation can no longer be relied upon if the instrument demonstrates visible damage. The device may not be placed back into operation until troubleshooting and repair have been performed, and calibration and dielectric strength have been tested and approved at our factory or an authorized service center.
  - Voltage conducting parts may be exposed if the cover is opened.
  - If balancing, maintenance or repair of a live open instrument is required, this may only be carried out by trained personnel who are familiar with the dangers involved.
  - When connecting measuring current, it is important to provide for low-ohmic contact and to select an appropriate conductor diameter.

6 Display and Control Panel

6.1 Test LEDs  
The **test LEDs** are located above the control keys. The left-hand LED indicates energy export, and the right-hand LED energy import. LED blinking frequency increases along with measured power. If all currents are smaller than starting current, both LEDs light up continuously.

LED Constant  
EM228x: 10,000 pls/kWh (direct meter)  
EM238x: 100,000 pls/kWh (transformer meter)

6.2 Resolution, Main Display (large characters) Energy Import  
Intern wird mit erhöhter Auflösung gezählt. Hierdurch kann bei Mehrtarifnutzung das Gesamtregister in der letzten Stelle einige Digit über der Summe der Einzelregister liegen.

Meter / Feature	CTxVT min.	CTxVT max.	Normal display	Calibration display *	Unit
U2281, U2289	—	—	123456.78	23456.789	kWh
U238x	Q0	1	12345.678	2345.6789	kWh
		2	12345.678	2345.6789	kWh
		5	123456.78	3456.7890	kWh
		41	1234567.8	34567.890	kWh
	Q9	401	12345678	345678.90	kWh
		4001	123456.78	3456.7890	MWh
Q1 **	Q0	40001	1234567.8	34567.890	MWh
		400001	12345678	345678.90	MWh
		1	u12345.67	**	kWh
		5	u123456.7	**	kWh
	Q1 **	41	u1234567	**	kWh
		401	u12345.67	**	MWh
Q1 **	Q0	4001	u123456.7	**	MWh
		40001	u1234567	**	MWh

\* An additional place to the right of the decimal point is included for the calibration display in the case of a main display which can be calibrated (Q0 or Q9). And thus the leading digit is eliminated in the case of an 8-place display.  
\*\* In the case of Q1, the secondary display can be calibrated  $\pm$  Q0, for which reason display overflow is based on the secondary display. The normal display is shifted one place to the left if necessary.

Meanings of Symbols on the Instrument

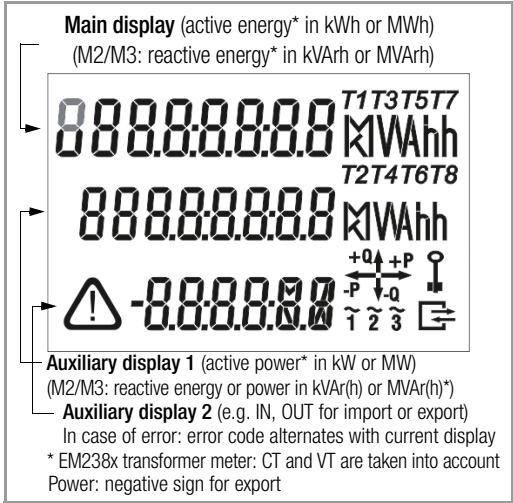
DE MTP 17 B 002 MI-003 (EM228x)  
DE MTP 16 B 004 MI-003 (EM238x)  
Prototype test certificate

- Total insulation, protection class II device
- Warning concerning a point of danger (attention, observe documentation!)
- This device may not be disposed of with the trash. Further information can be accessed on the Internet at [www.gossenmetrawatt.com](http://www.gossenmetrawatt.com) by entering the search term “WEEE”.

Metrology mark with indication of year (M16) and register no. of the notified body for module D, country-specific calibration validity period  
Marking with stamp of the federally approved test laboratory (for recalibration only)

Tamper-Proof Sealing – Opening the Meter / Repairs  
Tamper-Proof Calibration Sealing with Manufacturer's Seal (at the side)  
If the manufacturer's seal is damaged or removed, all guarantee claims are rendered null and void. The meter may only be opened by authorized, trained personnel in order to ensure flawless operation and to assure that the guarantee is not rendered null and void. If it can be ascertained that the meter has been opened by unauthorized personnel, no guarantee claims can be honored by the manufacturer with regard to personal safety, measuring accuracy, compliance with applicable safety measures or any consequential damages. **Tamper-proof sealing for the terminal cover** may be attached either to the left or the right of the terminal cover.

6.3 Meanings of Symbols at the LCD



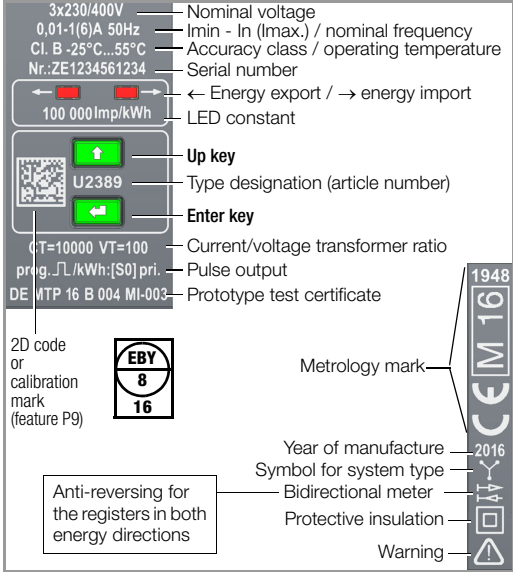
Main display, not calibrated (feature Q1, programmable CT/VT, see section 6.2).  
T1 ... T8: active tariff

Display of instantaneous power in 4 quadrants: positive or negative active power P, positive or negative reactive power Q.

Correct connection:  
Continuous illumination of the phase symbols where  $P \geq 0$   
Phase failure:  
Symbol for affected phase is cleared from the display.  
Incorrect phase sequence:  
Phase symbols blink in following order: 3 - 2 - 1. The background illumination blinks red.  
Negative power:  
Respective phase symbol blinks.

For bus connection: appears when the meter transmits a data packet.

3 Rating Plate Entries



4 Connector Pin Assignments and Wire Gauge  
Note: Observe the wiring diagrams in the top and bottom terminal covers.

Connections	Direct, EM228X	Transformer, EM238X
Current input	Solid wire $\leq 16$ sq. mm Fine wire $\leq 25$ mm <sup>2</sup> or $\leq 16$ mm <sup>2</sup> with wire end ferrule Tightening torque: 3-4 Nm	Solid wire $\leq 4$ sq. mm Tightening torque: 0.5-0.6 Nm
Voltage input	N: solid wire $\leq 2.5$ sq. mm Tightening torque: 0.4 Nm	Solid wire $\leq 4$ sq. mm Tightening torque: 0.5-0.6 Nm
SØ pulse output Bus output, tariff input (power utility pulse)	Solid wire $\leq 2.5$ sq. mm Tightening torque: 0.4 Nm	Solid wire $\leq 2.5$ sq. mm Tightening torque: 0.4 Nm
TCP/IP		RJ45 (8P8C)

Key symbols for parameters configuration (see next column)

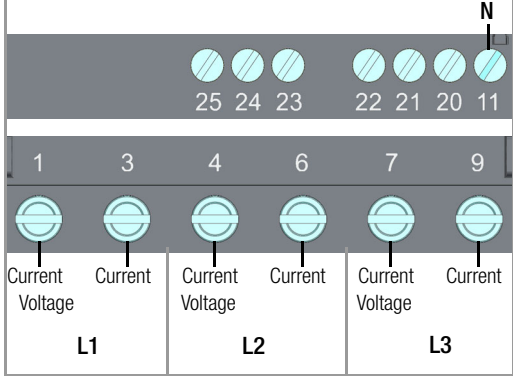
Key Symbols for Parameters Configuration  
for Feature Q1 and V2, V4:  
Key and 2<sup>nd</sup> key bit blanked:  
Parameter CT, VT and SØ configurable according to features, disabling with enable key.  
Key displayed with one bit:  
Parameter CT, VT and SØ disabled, change after activating the enable key.

Remaining feature combinations:  
Key blanked, 2<sup>nd</sup> key bit displayed:  
parameters CT, VT or SØ (which are or can be calibrated) are preset at the factory, can be queried in the display mode, other parameters can be set by the user.  
Key displayed with 2<sup>nd</sup> bit: parameters which are or can be calibrated are preset at the factory; other parameters are disabled with the enable key and must be reset after clearing disabling.

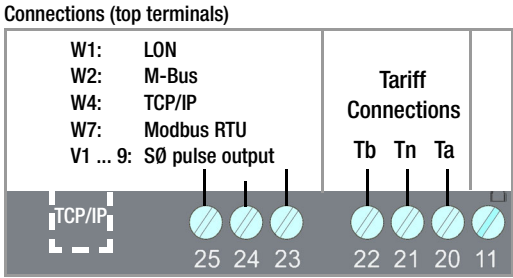
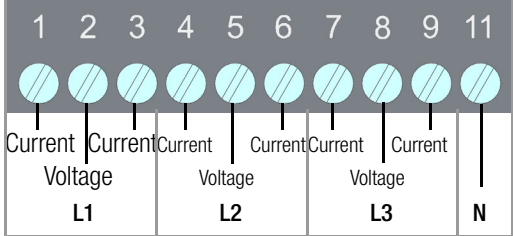
Values which are preset at the factory are printed additionally on the rating plate.

6.4 LCD Background Illumination  
Background illumination is activated each time a key is activated. Background illumination goes off after about 2 minutes.  
Background illumination colors indicate various display menus:  
– White: query menus  
– Red: display of firmware version  
– Pink: parameters display and setting menu  
– Blinking red: in case of error

Meas. Inputs, EM228X Direct Meter (top & bottom terminals)

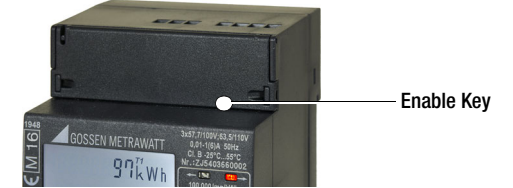


Meas. Inputs, EM238X Transf. Meter (bottom terminals)



6.5 Key Operation

Querying Parameter Values  
In addition to the LCD test, the UP and ENTER keys also make it possible to query currently set parameter values, as well as to change parameters for certain features after first pressing the enable key.



If no keys are pressed for a period of 1 minute, the meter is returned automatically to its standard display.

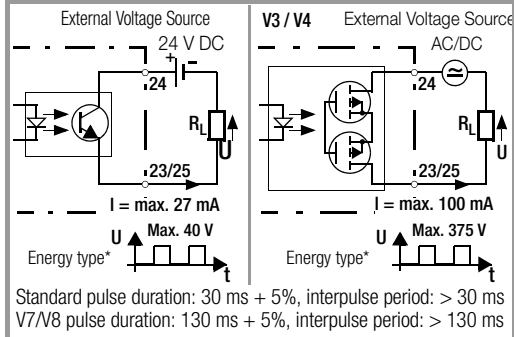
Parameters can be changed for the following meters:  
Parameters CT and VT for U238x with feature Q1, Parameter SØ for U228x/U238x with feature V2/V4  
Further parameters in accordance with interface description.

a) Enabling Parameter Changes  
The enable key makes it possible to enable or disable parameter changes. It's located underneath the top terminal cover between terminals 21 and 22 and is activated with a pointed object (e.g. a ballpoint pen). Pressing the enable key activates the “change parameters” operating mode (key off):

Pressing the enable key again disables the “change parameters” operating mode (key on):

If no keys are pressed for a period of about 2 minutes, the “change parameters” operating mode is exited automatically and disabled (key on).

5 Pulse Output – Bus Interfaces



Standard pulse duration: 30 ms + 5%, interpulse period: > 30 ms  
V7/V8 pulse duration: 130 ms + 5%, interpulse period: > 130 ms  
Default setting: active energy  
Terminal 23 (SØ1) import, terminal 25 (SØ2) export  
\* Type of energy can also be selected with feature V2, V4.

Pulse Rates	V1/V3, fixed	V7	V8	V9, fixed	V2/V4, programmable
Direct	1000	100	—	—	U228x 1 ... 1000 pls/kWh
Transformer	1000	100	—	—	U2381 / U238x f (secondary) 100 ... 1...1000...10,000 pls/kWh CTxVT=1(Q0)U6/7 1000 100 1000 20000 1...1000...10,000 pls/kWh CTxVT=1(Q0)U3 1000 100 1000 50000 1...1000...10,000 pls/kWh CT, VT, progr. (Q1) 1000 100 1000 50000 1...1000...50,000 pls/kWh CT, VT, progr. (Q1)U6/7 1000 100 1000 20000 1...1000...50,000 pls/kWh CT, VT, progr. (Q1)U3 1000 100 1000 50000 1...1000...50,000 pls/kWh CTxVT; CT, VT, fixed (Q9) f (primary) f (primary) 2 ... 10 1000 100 — — 1 ... 1000 pls/kWh 11 ... 100 100 10 — — 0.1 ... 100 pls/kWh 101 ... 1000 10 1 — — 0.01 ... 10 pls/kWh 1001 ... 10,000 1 100 — — 1 ... 1000 pls/MWh 10,001 ... 100,000 0.1 10 — — 0.1 ... 100 pls/MWh 100,001...1,000,000 0.01 1 — — 0.01 ... 10 pls/MWh

Underlined values are default values.

- b) Changing Parameter Values
- Briefly press the enabling key as described in point a) above (this activates the “change parameters” operating mode).
  - See the operating overview on the back with regard to changing the parameters.
  - Press and hold the ENTER key until the firmware version appears (red background).
  - Press the UP key. The display test appears. Briefly press and hold the ENTER key in order to display two further test patterns.
  - Then repeatedly press the UP key until the parameter to be changed appears at the display.
  - Briefly press the ENTER key in order to access the setting menu.
  - The input cursor blinks at the leftmost entry position. Each time the ENTER key is pressed the cursor is advanced to the next position to the right. The value of the blinking digit can be increased by pressing the UP key. When the rightmost digit is acknowledged by pressing the ENTER key, the selected value is accepted and SAVInG appears briefly at auxiliary display 2. If no keys are pressed for a period of about one minute, the setting menu is exited.
  - Press and hold the ENTER key or wait for one minute in order to change to the normal display.
  - Press the enable key once again. This disables the “change parameters” operating mode. Disabling takes place automatically after 2 minutes.



7 Switching Amongst Tariffs

Hardware Controlled

Tariff Input	Tb	Ta
Tariff 1	0	0
Tariff 2	0	1
Tariff 3	1	0
Tariff 4	1	1

Tariff inputs Ta and Tb are each connected with reference to Tn.

Level 0: < 12 V

Level 1: > 45 V (max. 265 V permissible!)

Software Controlled (not included in MID scope of approval)

In the case of meters with bus (featureW1 ... W7), four further tariffs can be selected (software controlled).

8 Overview of Bus Systems

- LON-Bus (feature W1)
- M-Bus (feature W2)
- Modbus TCP (feature W4)
- Modbus RTU (feature W7)

Interface descriptions for energy meters with bus connection can be found on the Internet at [www.gossenmetrawatt.com](http://www.gossenmetrawatt.com).

9 Error Messages – Reset

Display

If an error occurs, the respective error code and active energy or instantaneous power are displayed alternately.

Error Code	Meaning	Cause / Remedy
<b>LOVOLT</b>	All phase voltages < 75%	Check connection
<b>UHI 1</b>	Maximum value for U1 exceeded	Check connection
<b>UHI 2</b>	Maximum value for U2 exceeded	Check connection
<b>UHI 3</b>	Maximum value for U3 exceeded	Check connection
<b>IHI 1</b>	Maximum value for I1 exceeded	Check connection
<b>IHI 2</b>	Maximum value for I2 exceeded	Check connection
<b>IHI 3</b>	Maximum value for I3 exceeded	Check connection
<b>SYnc</b>	Frequency measuring error	Meter connected to direct voltage
<b>CON</b>	Interface error	Check connection
<b>ENERGY</b>	Meter defective	
<b>cRL b</b>	Balancing required	Send device to repair service
<b>RnRLdG</b>	DC offset too high	

LOVOLT error

In case of LOVOLT error (phase voltages too low), the background illumination and bus connection are deactivated for meters with feature U3 (100...110 V L-L) with bus connections TCP/IP and Modbus RTU (W4 and

W7).The counter reading profile (feature Z1) cannot be viewed as long as the error is pending. The remaining meter function is not affected.

10 Repair and Recalibration

Note for Test Laboratories

**Direct measuring meter:** Testing is only possible with source which supply currents superimposed on voltages.

Calibration Display

Display of energy values with increased resolution can be selected for testing or calibration purposes.

- Press and hold the ENTER key once to this end. The firmware version is displayed with a red background.
- Press the UP key twice. The calibration display appears with a pink background.

See section 6.2 with regard to resolution depending on type and feature.

Recalibration can be conducted at any time by our federally approved test laboratory (EB-8) (see repair and service address on the back of the folder).

Calibration capability is valid for 8 years in Germany.

Manufacturer's Guarantee

The energy meters are guaranteed for a period of 3 years after shipment. The manufacturer's guarantee covers materials and workmanship. Damages resulting from use for any other than the intended purpose or

operating errors, as well as any and all consequential damages, are excluded.

12 Ambient Conditions

Operating temperature range	-25 ... +55 °C
Storage temperature range	-25 ... +70 °C
Relative humidity	< 75% annual average
Elevation	to 2000 m
Deployment	Indoors
mechanical classification	M1
electromagnetical classification	E2
Protection (built-in device)	front panel: IP 51
Protection terminal area	IP20

13 Return and Environmentally Sound Disposal

The instrument is a category 9 product (monitoring and control instrument) in accordance with ElektroG (German electrical and electronic device law). This device is subject to the RoHS directive. Furthermore, we make reference to the fact that the current status in this regard can be accessed on the Internet at [www.gossenmetrawatt.com](http://www.gossenmetrawatt.com) by entering the search term WEEE. We identify our electrical and electronic devices in accordance with WEEE 2012/19/EU and ElektroG using the symbol shown at the right per DIN EN 50419.

These devices may not be disposed of with the trash. Please contact our service department regarding the return of old devices.

14 Declaration of Conformity

EU-KONFORMITÄTSERKLÄRUNG  
DECLARATION OF CONFORMITY

Dokument-Nr./Document-no:

20-6-001 CSA Group Bayern GmbH (NB 1948) Annex MI-003  
EU-Baumusterprüfbescheinigung Nr.: DE MTP 17 B 002 MI-003  
EU-Baumusterprüfbescheinigung Nr.: DE MTP 16 B 004 MI-003

Hersteller/Manufacturer:

Gossen Metrawatt GmbH

Anschrift / Address:

Süwestpark 15  
D - 90449 Nürnberg

Produktbezeichnung/ Product name:

Mehrtarif-Energiezähler  
Multi-Rate Energy Meter

Typ / Type:

EnergyM1C

Artikel-Nr. / Article no:

U2381 / U2289 (DE MTP 17 B 002 MI-003)  
U2381 / U2387 / U2389 (DE MTP 16 B 004 MI-003)

Das bezeichnete Produkt stimmt mit den Vorschriften folgender Europäischer Richtlinien überein, nachgewiesen durch die vollständige Einhaltung folgender Normen:  
The above mentioned product has been manufactured according to the regulations of the following European directives proven through complete compliance with the following standards:

Nr. / No.	Richtlinie	Directive
2014/30/EU	Messgeräte, Elektrizitätszähler für Wirkverbrauch (MI 003) - MID Richtlinie -	Measuring Instruments, Active Electrical Energy Meters (MI 003) - MID Directive -

DIN EN/Norm/Standard

DIN EN 50470-1 : 2007-05  
DIN EN 50470-3 : 2007-05

Nr. / No.

2014/53/EU

Richtlinie

Elektromagnetische Verträglichkeit  
- EMV Richtlinie -

Directive

Electromagnetic Compatibility  
- EMC directive -

Grundnorm / Generic Standard

DIN EN 50470-1 : 2007-05

Nürnberg, den 27.10.2020

OK, Datum / Date, date

Geschäftsführung/managing director

Diese Erklärung bestätigt die Übereinstimmung mit den genannten Richtlinien.  
This declaration certifies compliance with the above mentioned directives but does not constitute a warranty. The manufacturer is not responsible for the use of the product in the field of application, which is not part of the manufacturer's responsibility.

