

INFORMATION DOCUMENT REGARDING DATA PROCESSING – DATA ACT

Brand: Sonoff

EAN: 6920075777543

Product name: THR320D

- Data generated by the device:

1. Device Information

(Firmware version, Device ID, Device Model)

2. Operational Data

- 2.1 Status Parameters

(Channel ON/OFF, Indicator ON/OFF, Temperature, Humidity)

- 2.2 Configuration Parameters

(Indicator ON/OFF, Auto control, Momentary control, Power-on reaction, Temperature unit, Temperature and humidity calibration values)

- 2.3 Logs and Anomalies

(Device status changes, Temperature and humidity historical data)

- Data format:

1. Data form: String

- 2.1 Status parameter: String

- 2.2 Configuration parameter: String

- 2.3 Log and exception: String

- Estimated data size:

1. Device information: Less than 64 bytes
- 2.1. Status parameters: Less than 64 bytes
- 2.2. Configuration parameters: Less than 16 bytes
- 2.3. Logs and exceptions: Less than 2048 bytes per day

- Data is generated continuously and in real time:

1. NO
- 2.1 NO
- 2.2 NO
- 2.3 NO

- Data storage location:

1. Device informationData is stored locally and in the cloud server
- 2.1 Status parametersData is stored locally and in the cloud server
- 2.2 Configuration ParametersData is stored locally and in the cloud server
- 2.3 Logs and exceptions: Data is stored locally and in the cloud server

- Retention period on the remote server:

1. Data is retained along with the device's lifecycle.
- 2.1. Data is retained along with the device's lifecycle.
- 2.2. Data is retained along with the device's lifecycle
- 2.3
Log:Data is retained along with the device's lifecycle and 30 days
max
Exception:Data is retained along with the device's lifecycle.

- Method of accessing the data/Method of downloading the data/Method of deleting the data:

1. Device Information: It can be queried and modified on the settings page of the App, but It cannot be downloaded. The entire device data can be deleted from the App.

2.1 Device configuration: It can be viewed and modified on the App but cannot be downloaded. The entire device data can be deleted from the App.

2.2 Status Parameters: It can be viewed on the App but cannot be downloaded. The entire device data can be deleted from the App.

2.3 Logs and Exceptions: Operation records can be viewed on the App but cannot be downloaded. The entire device data or operation records can be deleted from the App or cleared on the App. Historical temperature and humidity data can be viewed and downloaded in the App. The entire device data can be deleted in the App.

The information in this document is based exclusively on data provided by the manufacturer. For further information, please contact support@sonoff.tech.