

INFORMATION DOCUMENT REGARDING DATA PROCESSING – DATA ACT

Brand: Sonoff

EAN: 6920075775822

Product name: 4CHR3

- Data generated by the device:

- 1. Device Information

- (Firmware version, Device ID, Device Model)

- 2. Operational Data

- 2.1. Status Parameters

- (Channels On/Off, Indicator Lights On/Off, Power-On Reaction, Momentary, Interlock)

- 2.2. Logs

- (Device State Changes)

- Data format:

- 1. Data form: String

- 2.1. Data form: Integer

- 2.2. Data form: String

- Estimated data size:

- 1. Device information: Less than 64 bytes

- 2.1. Status parameters: Less than 16 bytes

- 2.2. Logs: Less than 300 bytes per day

- Data is generated continuously and in real time:

1.NO

2.1.NO

2.2.NO

- Data storage location:

1. Device informationData is stored locally and in the cloud server

2.1 Status parametersData is stored locally and in the cloud server

2.2 Logs and exceptionsData is stored in the cloud server

- Retention period on the remote server:

1. Data is retained along with the device's lifecycle.

2.1. Data is retained along with the device's lifecycle.

2.2. Log:Data is retained along with the device's lifecycle and 30 days max

- Method of accessing the data/Method of downloading the data/Method of deleting the data:

1. Device Information: It can be queried and modified on the settings page of the App, but It cannot be downloaded. The entire device data can be deleted from the App.

2.1 Device configuration: It can be viewed and modified on the App but cannot be downloaded. The entire device data can be deleted from the App.

2.2 Logs and Exceptions: Operation records can be viewed on the App but cannot be downloaded. The entire device data or operation records can be deleted from the App or cleared on the App.

The information in this document is based exclusively on data provided by the manufacturer. For further information, please contact support@sonoff.tech.